

SuperVend

Version 4.2.2.42

Release Notes March 2020



Contents

1	How to Update.....	3
2	Enhancements	4
2.1	Push Orders – Auto Next Day.....	4
2.2	Delivery Dockets – Single Copy Over-ride.....	5
2.3	Delivery Dockets – ZONE PICK.....	6
2.4	E-mail Customer Order Confirmations.....	7
2.4.1	Customer Setup.....	8
2.4.2	E-mail Setup.....	8
2.4.3	Communication App Setup (in consult with Help Desk).....	8
2.4.4	Sample Order Confirmation E-mail	10
2.5	Product Weights.....	11
2.6	Logo's	13

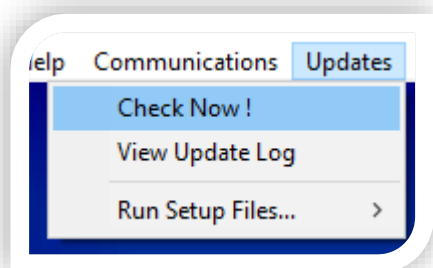


Note

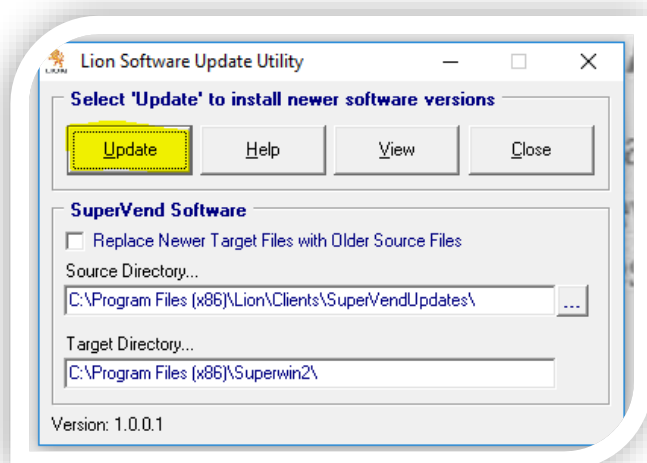
- The following release notes explain the recent enhancements made to SuperVend since version 4.2.2.19

1 How to Update

1. Ensure you have completed all business transactions and made a backup of your data.
2. Ensure all staff are out of SuperVend
3. On each terminal, select from the main blue screen **UPDATES | CHECK NOW !**



4. If a new version is available, you will be prompted to continue. Follow these prompts until the update is finished. When you next close / open SuperVend, the “Update Utility” will run. You will be required to select **Update** and the the new version will be applied.

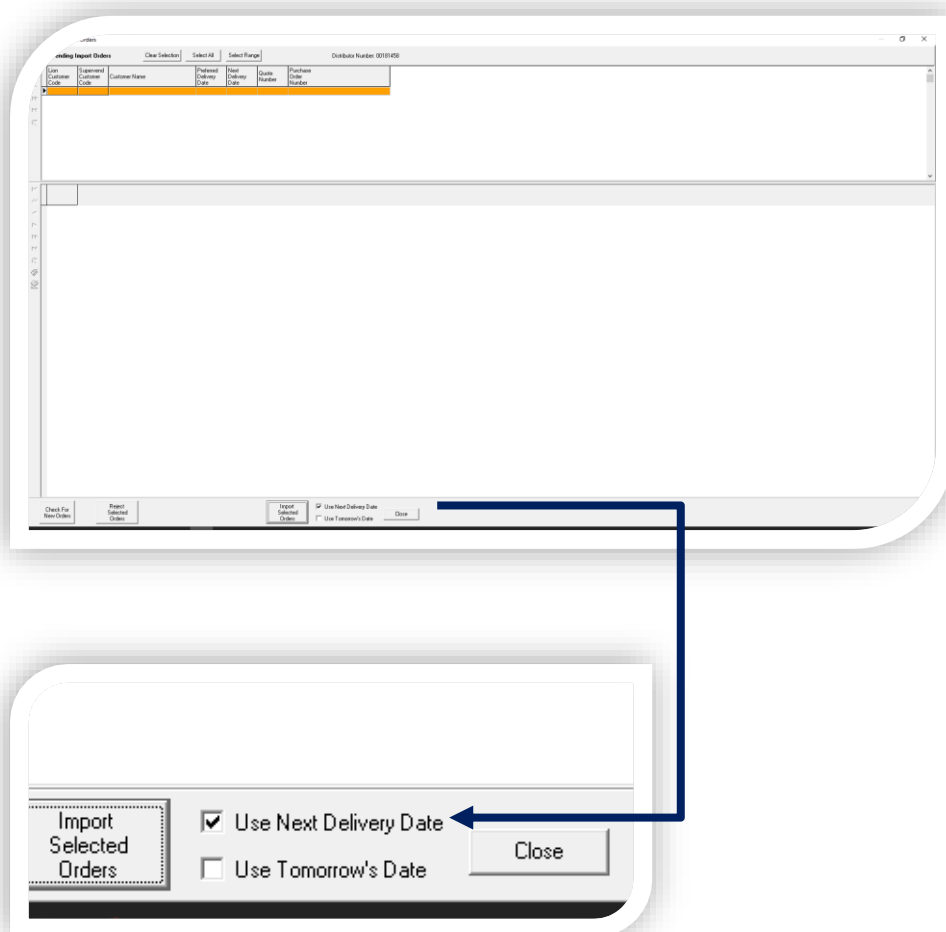


Repeat this on all computers running SuperVend before opening. On the first open, the database will automatically update. Once complete, all user can resume access.

2 Enhancements

2.1 Push Orders - Auto Next Day

A new tick box has been added in the Push Order screen **COMMUNICATIONS | PUSH ORDERS - PROCESS ORDERS**.



Applying a tick next to **Use Next Delivery Date** will stop the importing of any late orders for next day delivery after you have completed daily operations. When loading push orders for the following day, the system will now apply **+ 1day logic**, then next planned delivery day (if being used), because the truck fleet is already in market delivering the current days orders.

This will remove accidental loading of orders that never get delivered due to late submission.

Once ticked, it will remain ticked.

2.2 Delivery Dockets - Single Copy Over-ride

Many network partners use the delivery dockets as picking slips for their cold room staff. A majority of customer also have their profile set to print 2 copies of the delivery docket, wasting paper for picking processes.

This new tick box in the parameters screen can be selected just before printing any Delivery Docket run and all customer setting copies will over-ride to one copy for cool room pickers or other purposes.

Selection for Delivery Dockets (Customer)

Customer Selection	Product Selection	Additional Selections
☒ Current Customer ☐ Range of Customers Account# Start 9999 End 9999 Route# Group 9999 End ☐ Use Alpha Groups Account ☐ Csh ☐ Ret Types... ☒ Key ☐ Std ☐ Print Invoices Due Payment Terms... ☐ Select All ☐ Zero ☒ Daily ☐ 21 days ☐ 7 days ☐ 28 days ☐ 14 days ☐ 31 days	☒ Select All Products Code# Group# 1 < Start > 1 999999 < End > 99 Price Line# Supplier Group# 1 < Start > 1 9999 < End > 99 Date Range Selection Report Date 29/08/2019 Thursday Select # Days 1 Start Date 29/08/2019 Thursday	1 Order Number ☐ Account Per Page ☐ Clear All Days ☐ Confirm No Sales ☐ Customer Link ☐ Overwrite Entries ☐ Round Cents ☐ Sales Since Last MON Start Day 0 Top Line Start ☐ Blank Zero Quantities ☐ PDF Email File ☐ Previously Printed ☐ Single Copy ☒ Use Main Route#

Message

Windows Printing Remember Ok Cancel

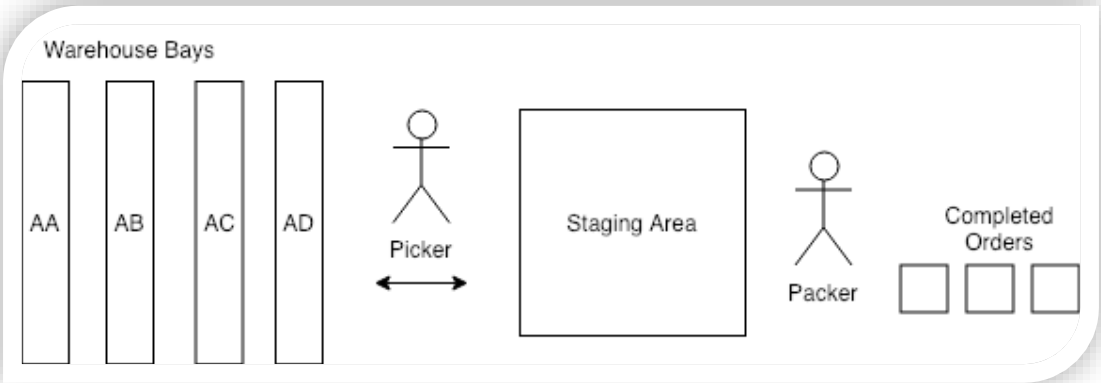
Callout Box:

- ☐ Blank Zero Quantities
- ☐ PDF Email File
- ☐ Previously Printed
- ☐ Single Copy

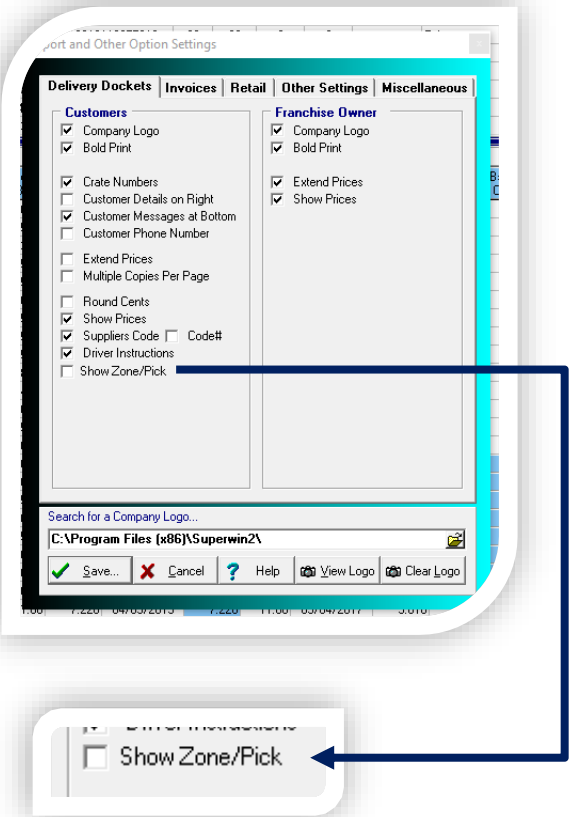
Must be ticked each time or you can create a memorised report to retain this setting.

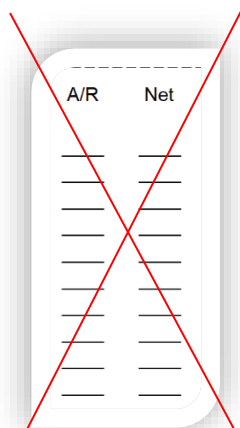
2.3 Delivery Dockets - ZONE | PICK

Some network partners have set up the Product File **Zone | Pick** to mirror the picking floor of their cold room or truck. This ensures efficient picking of stock and minimises picker time walking the floor or attempting to find stock.



As previously mentioned, the delivery docket is used for pickers and missing the **Zone | Pick** information makes the process inefficient. This new tick box found in the **Settings File | Delivery Dockets** can be applied and will replace the existing **AR | NET** fields with **Zone | Pick**





Prices	Product Description	Supp#	D'vry	Zone	Pick
1+2	DF WHOLE MILK 3L BTL	3756	8	10	1660
0+6	DF LITE WHITE MILK 2L BTL	3761	6	10	1690
1+6	DF WHOLE MILK 2L BTL	3766	15	10	1700
0+1	DF LITE WHITE 1L PET BTL	3816	1	10	1760
0+8	DF WHOLE MILK 1L PET BTL	3817	8	10	1770
0+3	DF REGULAR SOUR CREAM 250	5969	3	10	3150
2+0	DARE ESPRESSO 500ML 6PK	* 7768	12	10	4300
1+0	DARE DOUBLE ESPRESSO 500M	* 7769	6	10	4310
1+0	DARE MOCHA 500ML 6PK	* 7770	6	10	4320
1+0	DARE ESPRESSO 750ML 6PK	* 7773	6	10	4340
3+0	DARE DOUBLE ESPRESSO 750M	* 7774	18	10	4350
1+0	DARE MOCHA 750ML 6PK	* 7775	6	10	4360
1+0	DF CLAS CHOC 300ML BTL 6P	* 7777	6	10	4370
1+0	DF CLAS CHOC 500ML BTL 6P	* 7780	6	10	4400
1+0	DF CLAS STRAW 500ML BTL 6	* 7781	6	10	4410

2.4 E-mail Customer Order Confirmations

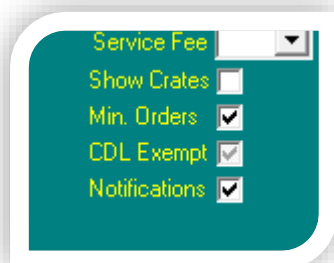
Network partners may receive calls from customers asking for confirmation that they have received and processed a voice, e-mail or fax order. Further, customers may contact to ensure changes to standing orders have been made. These clarifications are inefficient and impact the overall administration time.

The e-mail order confirmation feature can be turned on for individual customers and sent to individual e-mail addresses on that customers profile, allowing you to mix and match who receives a sales order confirmation.

NOTE: You will need to contact the Help Desk on 1300 360 669 after completing the initial setup as described below to install the communication app. This will only be installed on one machine that either has the SuperVend database or can map to the SuperVend database.

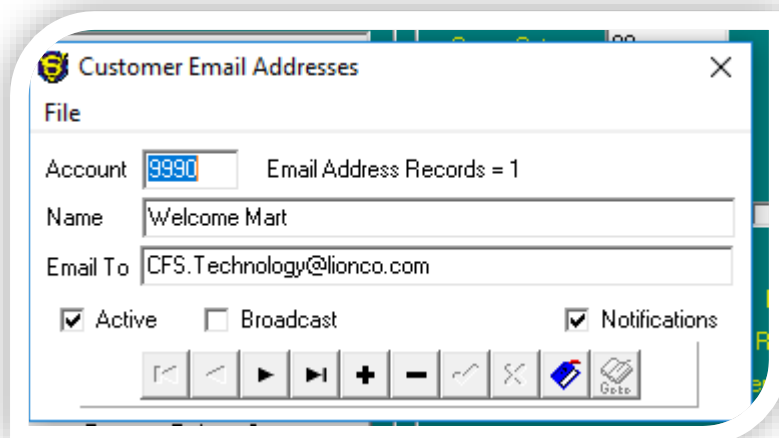
2.4.1 Customer Setup

There is a new tick box in the customers card - **Notifications**. By default, it will be off (Greyed). Simply tick this box to activate this customer (solid black).



2.4.2 E-mail Setup

There is a new tick box in the e-mail address setup on each customers card - **Notifications**. By default, it will be off (Greyed). Simply tick this box to activate this customer (solid black).

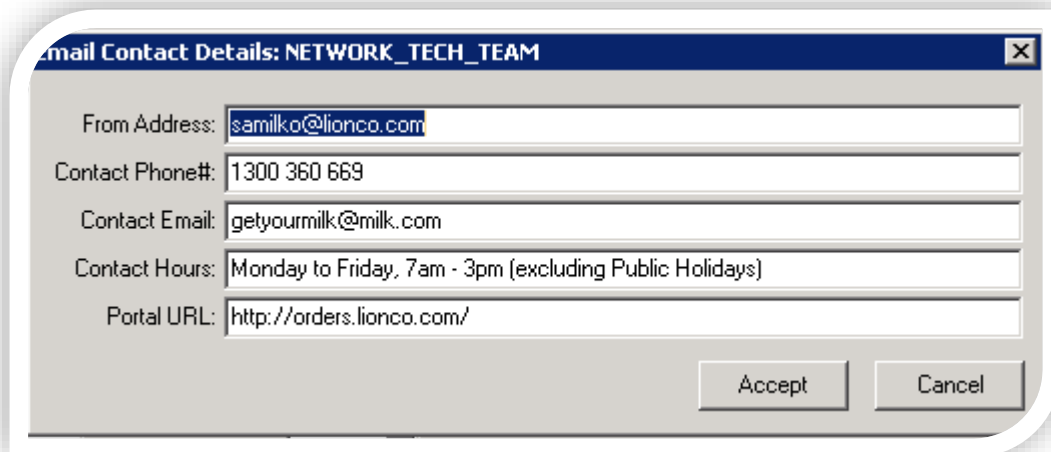


You can apply this to existing “Active” e-mail addresses that may also receive invoicing, or you can add a new e-mail address for this sales order confirmation process and only select **Notifications** tick.

2.4.3 Communication App Setup (in consult with Help Desk)

Once you have contacted the Help desk and the communication app has been installed, its important to setup the information that will be attached to the e-mail about your business. This includes:

- From Address - your e-mail address
- Contact Phone# - should the customer want to contact you
- Contact Email - should you have multiple e-mail addresses in your business
- Contact Hours - your office hours
- Portal - for web based / push orders.



Email Contact Details: NETWORK_TECH_TEAM

From Address:

Contact Phone#:

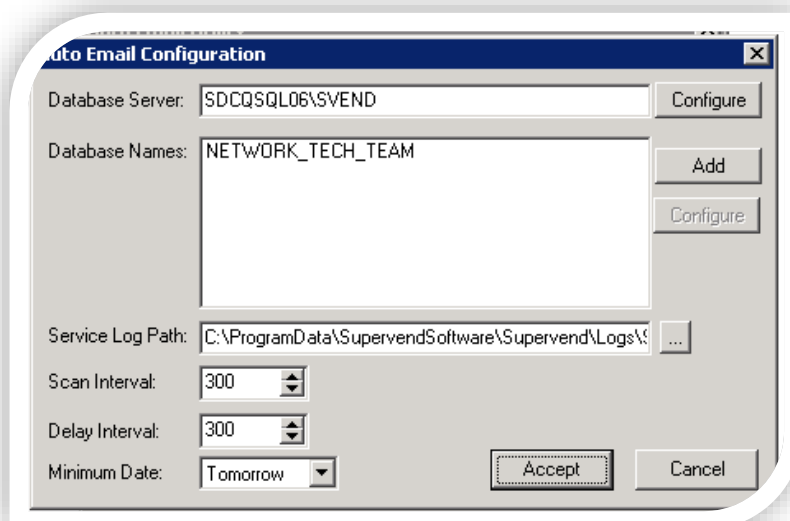
Contact Email:

Contact Hours:

Portal URL:

The final setup is polling time. This is the period of time between checks of any new orders before e-mails will be sent. The recommended settings are 300 seconds (5 minutes) on both scan and interval.

- Scan refers to checking the system for new stored orders
- Interval refers to the wait time before an order is scanned (to allow you to complete entering the entire order).



Auto Email Configuration

Database Server:

Database Names:

Service Log Path:

Scan Interval:

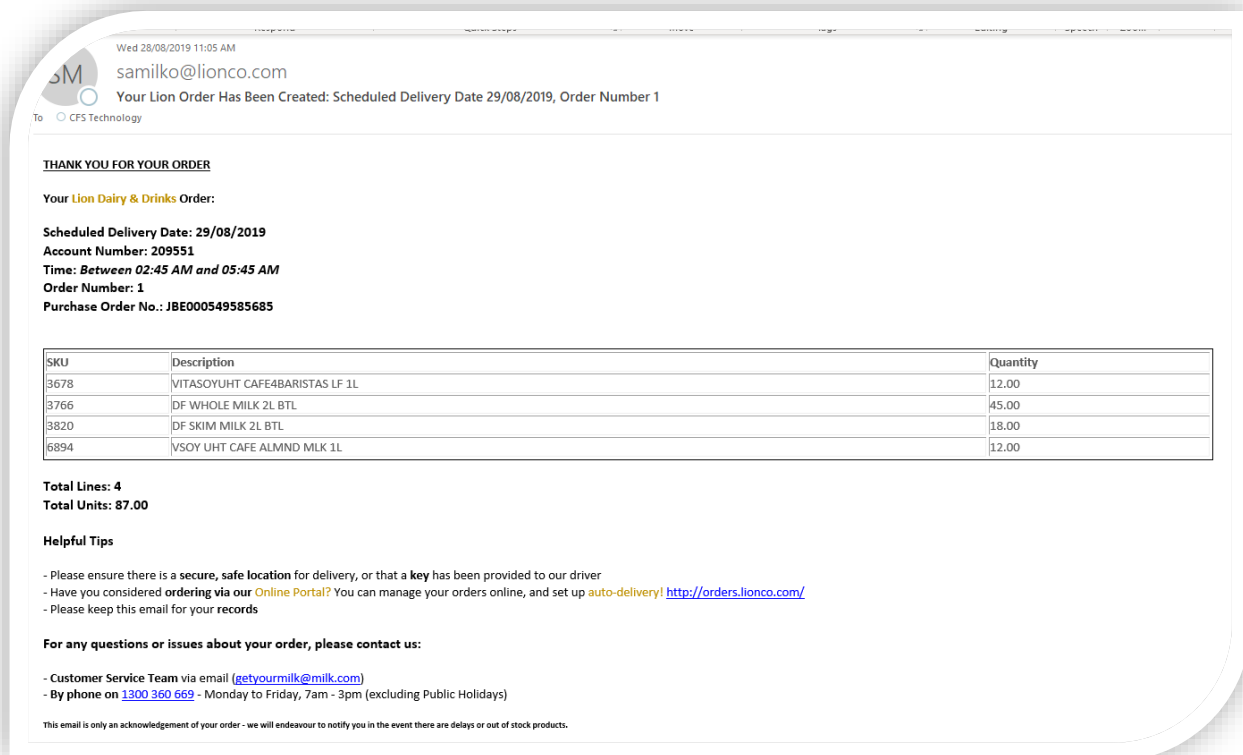
Delay Interval:

Minimum Date:

2.4.4 Sample Order Confirmation E-mail

Subject lines will state “Created” when the order is new or “Updated” if you make changes to an existing stored order.

Time and Purchase Order No. fields will only display if you have delivery windows enter on the customers card or if a purchase order number has been provided.



2.5 Product Weights

Some network partners loads are very close to the vehicles GVM and for this reason, may choose to offload a large order and complete this as a second drop. To assist in confirming the weight of each load, the **DAILY DELIVERY SCHEDULE** now includes the weight of each order (excluding crate weight) so the network partner can make some easy selections on what orders will ensure the truck load complies with the vehicles GVM.

This tick box can be applied in the parameters screen, just prior to running the report.

Selection for Daily Delivery Schedule

Customer Selection	Product Selection	Additional Selections
☐ Current Customer ☒ Range of Customers Account# 1 Start 1 9999 End 9999 Route# 1 Start 0 9999 End ZZZZ ☐ Use Alpha Groups Z Account Types... ☒ Csh ☒ Ret ☒ Key ☒ Std ☐ Print Invoices Due Payment Terms... ☒ Select All ☒ Zero ☒ Daily ☒ 21 days ☒ 7 days ☒ 28 days ☒ 14 days ☒ 31 days	☒ Select All Products Code# 1 Group# 1 999999 End 99 Price Line# 1 Supplier Group# 1 9999 End 99 Date Range Selection Report Date 21/11/2018 Wednesday Select # Days 1 Start Date 21/11/2018 Wednesday	0 Order Number ☐ Account Per Page ☐ Clear All Days ☐ Confirm No Sales ☐ Customer Link ☐ Overwrite Entries ☐ Round Cents ☐ Sales Since Last MON Start Day 0 Top Line Start ☐ Show No Orders ☒ Route Break ☐ Ledger Balance ☐ Driver Instructions ☐ Show Separator ☐ PDF Email File ☐ Delivery Address ☐ Use Random Routes ☒ Show Weights ☒ Use Main Route#

Message

Windows Printing Remember Ok Cancel

Delivery Address
☐ Use Random Routes
☒ Show Weights

Once ticked, it will remain set.



Daily Delivery Schedule

Lion Franchisee / Distributor

LION ROUTE TRANSPORT
 ABN: 12345678910
 SAMPLE ONLY SAMPLE ONLY
 SAMPLE ONLY SAMPLE ONLY
 SAMPLE ONLY SAMPLE ONLY
 SAMPLE ONLY SAMPLE ONLY

Account# :All
 Group :All
 Route# :All

Date :21/11/2018

Page: 1

Acc#	Name	Route	Vol.	Collect	Weight
Driver Message:					
1881		501	39.000		41.63
5981		501	75.780		81.42
1875		501	47.800		51.37
1876		501	8.000		8.44
9060		501	74.000		78.10
3182		501	54.500		58.09
1877		501	47.360		52.47
4876		501	8.000		8.50
4877		501	38.000		37.98
2394		501	65.400		70.25
2408		501	10.000		10.75
2409		501	16.000		16.98
1899		501	96.800		102.79
1909		501	40.000		42.30
9763		501	170.000		179.44
2405		501	21.600		24.05
1918		501	19.000		20.29
9067		501	68.000		72.90
8440		501	51.000		53.85
1927		501	16.000		16.88
1926		501	8.000		8.46
9755		501	82.000		84.52
4834		501	1.730		1.92
4896		501	68.000		72.46
4865		501	92.200		99.07
4868		501	36.000		38.05
9225		501	56.000		59.13
4869		501	29.800		31.71
8857		501	71.500		77.01
9204		501	53.000		55.69
2389		501	18.000		19.10
9714		501	32.000		33.84
9730		501	72.000		80.57
9732		501	39.960		42.94
Orders :	34	TOTAL	1624.430	0.00	1732.98

2.6 Logo's

Four refreshed logo's have been added to the directory for use in SuperVend reporting.

Dairy Farmers



Pura



Masters



Dare

